

<b>FEE PER CLAIM - LIFE OF PARTNERSHIP</b>	<b>Est. Claim Frequency</b>	<b>Per Claim Fee</b>	<b>Projected Service Fee</b>
<b>Workers' Compensation</b>			
WC Medical Only	8	\$243	\$1,944
WC Indemnity	7	\$1,443	\$10,101
<b>Total Workers' Compensation Fee Per Claim</b>	<b>15</b>		<b>\$12,045</b>
<b>Liability</b>			
Auto Liability/Bodily Injury	1	\$1,434	\$1,434
Auto Liability/Property Damage	5	\$731	\$3,655
Auto/Physical Damage	8	\$560	\$4,480
General Liability/Bodily Injury	4	\$1,434	\$5,736
General Liability/Property Damage	1	\$731	\$731
Product Liability	0	\$1,589	\$0
Professional Liability	3	\$1,589	\$4,767
<b>Total Liability Fee Per Claim</b>	<b>22</b>		<b>\$20,803</b>
<b>Property</b>			
Property	3	\$1,174	\$3,522
<b>Total Property Fee Per Claim</b>	<b>3</b>		<b>\$3,522</b>

<b>ADMINISTRATIVE SERVICES</b>			<b>Fee</b>
<b>Administrative Services</b>			
Administration / Data Management			\$8,392
RMIS Standard License (2 RMIS Users)			Included
<b>Total Administrative Services</b>			<b>\$8,392</b>

<b>CONSULTING SERVICES</b>	<b>Quantity</b>	<b>Rate</b>	<b>Projected Service Fee</b>
<b>Consulting Services</b>			
Loss Control	72	\$162	\$11,664
<b>Total Consulting Services</b>			<b>\$11,664</b>

<b>TOTAL USD</b>			<b>\$56,426</b>
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\*This quote represents the 3rd year of a 5-year agreement. Rates will increase 2.5% in year 3 (2024), 2.5% in year 4 (2025), and 3% in year 5 (2026).

**GBCARE MEDICAL MANAGEMENT SERVICES**

<b>SERVICES</b>	<b>CHARGES</b>
<b>Fee Schedule (Bill Review / UCR)</b>	\$9.50 Per Bill
<b>All Other Savings</b>	
• <b>System Savings</b>	28 % of Savings
• <b>Clinical Validation/Nurse Review (CV)</b>	28 % of Savings
• <b>Preferred Provider Networks (PPO)</b>	28 % of Savings
• <b>Out Of Network (OON)</b>	28 % of Savings
• <b>Specialty Networks/Physical Therapy (PT)</b>	28 % of Savings
<b>Electronic Receipt of Medical Bills</b>	\$2 additional Per Bill in all applicable states
<b>Telephonic Case Management</b>	\$90 Medical Triage one time per file \$340 per claim (each 30 days)
<b>Utilization Review Program</b>	\$105 Outpatient Pre-Certification \$29 Letter Only Authorization Program
<b>UR Physician Review</b>	\$270 per Review
<b>California UR IMR Processing</b>	\$125 per IMR Request
<b>Medical Case Management and Vocational Rehabilitation - Hourly</b>	\$115 per hour plus expenses \$135 per hour plus expenses - AK, CA, HI, NY \$175 per hour plus expenses CAT \$225 per hour plus expenses CAT - AK, CA, HI, NY
<b>Priority Care 365</b>	\$95 per call - Language line charges apply where utilized
<b>Other State Services:</b>	For claims handled in the designated states (otherwise, Not Applicable)
• <b>Illinois PPP Service</b>	No additional fees beyond the normal Cost & Terms
<b>Medical Cost Projection (MCP) and Clinical Recommendations</b>	\$150 per Hour
<b>Pharmacy Benefit Management (PBM)</b>	Cost of prescriptions -- no charge for Bill Review or PPO reductions for PBM transactions
<b>Durable Medical Equipment (DME) Program</b>	Cost of medical equipment - no charge for Bill Review or PPO reductions for Prospective DME transactions
<b>Dental Review Program</b>	Charged on a per review basis

Client and GB agree as follows: If a vendor other than the GBCARE Medical Management Services preferred vendor is utilized, an administrative fee may apply in exchange for bona fide administrative services. The administrative services may include, but not be limited to overhead costs for the oversight and management of medical management vendors which includes the development and oversight of quality standards, development and maintenance of EDI interfaces and reports, and ensuring proper mandatory state compliance and reporting.

**OTHER SERVICES**

<b>SERVICES</b>	<b>CHARGES</b>
OSHA Reporting	\$6,000, OSHA platform to produce compliant OSHA 301 Report, 300 and 300a Logs, and electronic data file. Oversight and accuracy of all OSHA data is responsibility of the employer prior to posting or submitting any OSHA log.
Subrogation and Recovery	20% of net recovery amount less legal and collections expense based on recovery date  Recoveries include subrogation, credits, lien waivers, file transfer (based on lien to date at time of transfer), and contribution or coverage handled in a separate action.  Applies to all coverage types
<b>Gallagher Bassett Investigative Services (GBIS)</b>	
Special Fraud Investigations - SIU, Outside Field Investigations, Surveillance Investigations, Targeted Field Investigations	Prevailing hourly rate plus expenses
Targeted Database Searches, Self Service Database Searches	Prevailing rate per report
<b>Gallagher Bassett Litigation Management Program (GBLMP)</b>	
Invoice and Matter Management platform for adjusters/counsel	If utilized, 2% of net legal invoice (invoice net of disbursements and invoice review savings). Charged as discount off total payment remitted to counsel and will be reflected as an allocated expense on the claim file.
5 client licenses for Legal Analytics platform	
Attorney-led legal bill review	
<b>Gallagher Bassett Compliance Services (GBCS)</b>	
Medicare Set-Aside Services: Allocation, CMS Submission, Medicare Eligibility Inquiry (MEI), SSDI Verification, Medical Cost Projection (MCP)	Prevailing rate per each service Rush fees apply for MSA completed within 5 business days MSA Revision fees apply
Medicare Secondary Payer Services: BCRC Notification, Conditional Payment Research (CPR), Conditional Payment Negotiations (CPN), Conditional Payment Notice Evaluation, Conditional Payment Dispute, Securing Final Demand for Settlement (SFD), Release / Settlement Agreement Review, Lien Research and Resolution (Advantage Plan, Medicaid, Part D)	Prevailing rate per each service
<b>Taxes</b>	
Taxes	All applicable taxes will be added to the service fees where required

## **PROGRAM SPECIFIC TERMS AND CONDITIONS**

### **1. Claim Count Reconciliation:**

\*Estimate - Claims will be reconciled and billed at the 18th and 24th month and then every 12 months thereafter.

### **2. Billing and Payment Terms:**

Fees will be billed annually during the service period.

### **3. Claim Pricing Terms:**

#### **Life of Partnership:**

Claims will be handled for the life of the partnership with no additional per claim fees. If the client decides to non-renew all or a portion of the program, all open files will be handled in one of the following two ways:

- GB will return the files to the client (contingent upon Carrier approval) at the client's expense.
- GB will continue to handle the open files at our prevailing annual rate per year open.

#### **Additional Charges:**

There will be additional charges for ongoing Data Management (RISX-FACS<sup>®</sup>), RMIS users, Administration, Banking fees and monthly reports for as long as GB handles claims.

### **4. Account Administration includes the following:**

- Client Services
- Client Accessible Dashboards & Reports via GB's RMIS & Analytics Platform
- 2 Claim Strategy Meeting(s)
- 2 Standard Meeting(s) Included
- Detailed Status Reports All Lines of Business @ \$50,000
- Settlement Consultation All Lines of Business @ \$10,000
- Loss Fund /Banking Services (SIMMS)
- Claim Reporting
- Data Transfer to Carrier(s)
- Acknowledgement Letter to Injured Employee WC
- Acknowledgement Letter to Claimant Liab

5. Claim Charges: Claim and incident fees will be assessed on a per occurrence, per claimant, per line of coverage basis.

6. This material is the proprietary, confidential property of Gallagher Bassett Services, Inc. It has been provided to you for the sole purpose of considering a quote for claims administration services. It is not to be duplicated or shared in any form with anyone other than the individuals of such prospective client that have a business need to know the information. It must be destroyed or returned to Gallagher Bassett Services, Inc. after its intended use.

7. Gallagher Bassett Services, Inc. will not pay a fee, commission, or rebate to any party for the privilege of presenting our proposal or in order to secure the awarding of any program to Gallagher Bassett Services, Inc.

8. Pricing is based on using GBCARE Medical Management Services preferred vendors for Bill Review, PPO, out-of-network, utilization review, telephonic case management, MSA and field case management.

## **GENERAL CONTRACT TERMS AND CONDITIONS**

1. Independent Adjusters - If applicable, following any significant loss as a result of a single event (hurricane, tornado, flood, earthquake, etc.), GB reserves the right to retain outside resources (adjusters) when appropriate and those fees will be paid as an Allocated Expense off the file.
2. The pricing quoted in this Cost & Terms is based upon the data and information provided by Client, as well as existing legislative and regulatory requirements. Material inaccuracies or changes to the foregoing may require adjustments to the quoted pricing.
3. Taxes - All applicable taxes will be added to the service fees where required.
4. Allocated Expenses: Shall be your responsibility as applicable and shall include, but not be limited to:
  - Legal Fees
  - Legal Bill Review
  - Medical Examination
  - Professional Photographs
  - Travel made at client's request
  - Costs for witness statements
  - Court reporter service, translation, and interpretation
  - Record retrieval and copying services (Including medical and legal)
  - Accident reconstruction
  - Experts' rehabilitation costs
  - Chemist
  - Fees for service of process
  - Collection cost payable to third parties on subrogation
  - Architects, contractors
  - Engineer
  - Any other similar cost, fee or expense reasonably chargeable to the investigation, negotiation, settlement or defense of a claim or loss which must have the explicit prior approval of the client
  - Police, fire, coroner, weather, or other such reports
  - Property damage appraisals
  - Vehicle appraisals (vehicle damage assessment)
  - SIU, surveillance and sub rosa investigation
  - Official documents and transcripts
  - Pre- and post-judgment interest paid
  - Outside Field Investigations
  - Subrogation at 20% of net recovery
  - Index Bureau reporting (excluding Medical Only)
  - Second Injury Fund Recovery
  - Data Intelligence Self-Service Reports
  - Medical Management - Medical Management services may include, but are not limited to:
    - Preferred provider organization networks
    - Utilization review services
    - Automated state fee scheduling
    - Light duty/return-to-work programs
    - Medical case management and Vocational rehabilitation network
    - Prospective injury management services
    - Hospital bill audit services

## **DEFINITIONS**

### **Workers' Compensation - Medical Only Claims**

A work-related Claim that meets all of the following criteria:

- Payments for either indemnity or vocational rehabilitation were not required
- The Claim has not become contested or in suit
- No investigation required to determine compensability or subrogation requirements
- No loss notices, captioned reports, client meetings (other than routine meetings where the claim is listed and noted) or settlement consultation approvals were required
- Payments on the Claim do not exceed \$2,500
- Days open do not exceed 180 days

### **Workers' Compensation - Indemnity Claims**

A work-related claim that is not a Medical Only Claim.

### **Auto Physical Damage (APD)**

Investigate, evaluate and adjudicate all first-party claims which you report involving damage or loss of real or personal property. First-party claims will be managed and administered in accordance with our product guidelines.

### **Liability Claims**

Investigate, evaluate and adjudicate all third-party claims for which you may be legally obligated. Third-party claims will be managed and administered in accordance with our product guidelines.

### **Property Claims**

Investigate, evaluate and adjudicate all first-party claims which you report involving damage or loss of real or personal property. First-party claims will be managed and administered in accordance with our product guidelines.



**TOWN OF MUNSTER**  
01/01/2024 - 01/01/2025

**ACKNOWLEDGEMENT OF COST & TERMS**

The undersigned parties acknowledge and agree that this Cost & Terms is effective for the service period stated above.

Notices to Gallagher Bassett Services, Inc. should be directed to:

Gallagher Bassett Services, Inc.  
2850 Golf Road  
Rolling Meadows, Illinois 60008-4050  
Attn: Legal Department  
Email: [GB-Contracts@gbtpa.com](mailto:GB-Contracts@gbtpa.com)

ACCEPTED AND AGREED TO BY:

**GALLAGHER BASSETT SERVICES, INC.**

By: \_\_\_\_\_

Print Name: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

ACCEPTED AND AGREED TO BY:

**TOWN OF MUNSTER**

By: \_\_\_\_\_

Print Name: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_